DURAM CHRISTMAS
COMPETITION TERMS AND CONDITIONS

1. This Competition is promoted by Cashbuild Management Services (Pty) Ltd (Registration Number: 1986/001339/07), its direct and indirect subsidiaries and associated entities (the "**Promoter**"). This Competition is conducted in accordance with the provisions of section 36 read with Regulation 11 of the Consumer Protection Act No. 68 of 2008 ("**CPA**") as amended from time to time.

2. **Competition Period and Territory**
   2.1. The Competition will run from 23 November 2026 until 17 January 2027, both dates inclusive (the "**Competition Period**") and is valid in the Republic of South Africa, Eswatini, Botswana, Namibia and Lesotho. No entries will be accepted after 23:59pm on 17 January 2027.
   2.2. The Competition is governed by the laws of the Republic of South Africa. To the extent that any mandatory laws of Namibia, Botswana, Lesotho or Eswatini apply to a participant or prize awarded in those jurisdictions, the Promoter and participants shall comply with such mandatory legal requirements.
   2.3. In the event of any inconsistency or conflict between these Terms and Conditions and the laws of another participating jurisdiction, the mandatory provisions of that jurisdiction shall apply only to the extent required by law. In all other respects, these Terms and Conditions shall be interpreted and enforced in accordance with the laws of the Republic of South Africa, which shall prevail.

3. **Who Can Participate in the Competition**
   You are entitled to participate in this Competition if you are a natural person, 18 (eighteen) years or older, who is either a South African,Eswatini, Botswana, Namibia and Lesotho citizen or resident and in possession of a valid identification document in those jurisdictions. The Promoter reserves the right, at any time, to verify the validity of a Participant (including but not limited to a participant's identity and age) and to reject any Participant who has not complied with these terms and conditions. Errors and omissions may be accepted at the Promoter's sole discretion. Failure by the Promoter to enforce any of its rights at any stage does not constitute a waiver of those rights.

4. **People Excluded from Participating in the Competition**
   Directors, members, partners, employees, agents or consultants of or any other person who directly or indirectly controls or is controlled by the Promoter or marketing service providers in respect of the promotional competition, or the spouses, life partners, business partners or immediate family members in the Republic of South Africa, Botswana, Lesotho, Namibia or Eswatini.

5. **How to Enter**
   5.1. In order to enter the Competition, Participants must be registered as Cashbuild Shoppers. At the time of purchase, Participants must provide their registered cell phone number to the cashier. Participants who are not registered will be required to register as a Cashbuild Shopper at the point of purchase by providing a valid cell phone number.
   5.2. Participants must purchase qualifying Duram Paint products to the value of at least R1,000 (one thousand South African Rand) or the equivalent value in the local currency of Botswana, Lesotho, Namibia or Eswatini, from any participating Cashbuild store in South Africa, Botswana, Lesotho, Namibia or Eswatini during the Competition Period in order to enter the Competition.
   5.3. Entry into the Competition is limited to purchases of qualifying Duram Paint products made in-store at participating Cashbuild stores located in South Africa, Botswana, Lesotho, Eswatini and Namibia. Purchases made via the Cashbuild e-commerce platform shall not be deemed valid entries.

6. **Number of Entries Per Participant**
   6.1. Each Participant is entitled to enter the Competition multiple times, subject to each entry being based on a separate qualifying purchase made during the Competition Period in accordance with clause 5.

7. **Entry Fee**
   7.1. There is no entry fee to participate in the Competition. However, Participants are required to purchase a qualifying product as set out in clause 5.2 in order to enter the Competition.

8. **The Prize**

8.1. Participants stand a chance to win one grand prize of R50,000 (fifty thousand South African Rand) or the equivalent amount in Botswana Pula (BWP), Lesotho Loti (LSL), Namibian Dollar (NAD) or Swazi Lilangeni (SZL), depending on the winner's country of residence. Participants also stand a chance to win one of five prizes of R10,000 (ten thousand South African Rand) or the equivalent amount in the applicable local currency, awarded through a random draw.

9. **General Terms and Conditions**

9.1. The Winner(s) will be chosen by means of a random draw under the supervision of an independent accountant, registered auditor or attorney.

9.2. The random selected entry will audited by an independent accountant, registered auditor or attorney to establish whether it meets the Competition qualifying criteria. If the entry meets all requirements, the Participant will be declared the Winner, subject to the Promoter being able to contact them successfully.

9.3. There will be one random draw only. One winner will receive a prize to the value of R50,000 (fifty thousand South African Rand), or the equivalent value in the local currency of the winner's country of residence, and five winners will each receive a prize to the value of R10,000 (ten thousand South African Rand), or the equivalent value in the local currency of the winner's country of residence.The Winner(s) will be notified via direct message or telephone call within 48 (forty-eight) hours of the draw by the respective Cashbuild Group entity or an authorised representative thereof.

9.4. In the event the Competition draw is postponed, only the Promoter has the discretion to elect a new date which will be published within 4 (four) days after the original draw on our website https://www.cashbuild.co.za/articles/terms-and-conditions.

9.5. The Promoter will attempt to contact the Winner(s) at least 3 (three) times, but if the Promoter is unable to reach the Winner(s) within 2 (two) days after the third attempt, through no fault of the Promoter, the Prize will be awarded to the next eligible Winner(s). The Winner(s) will also be announced on the Promoter's web page only once the Promoter has made successful contact with the Winner(s).

9.6. In the event the Promoter is unsuccessful in contacting the winner(s), the prize is forfeited and a new winner(s) will be randomly drawn and shall be contacted.

9.7. The Competition is not open to employees, family members of employees, and/or representatives of the Promoter's and any supplier of goods or services in connection with the Competition. The winner(s) will be required to confirm this in the form of a written declaration.

9.8. The winner's Prize is not transferable, non-refundable and non-exchangeable and cannot be redeemed for cash.

9.9. Cash prizes will be paid by electronic funds transfer (EFT) into a bank account held in the name of the verified winner. The winner must provide:

9.9.1 A valid identity document or passport;

9.9.2 Proof of ownership of the nominated bank account, being a recent bank statement, account confirmation letter from the relevant financial institution, or similar document acceptable to the Promoter; and

9.9.3 Any additional information required to facilitate payment and comply with applicable legal or regulatory requirements.

9.10. No payments will be made to a third-party bank account unless required by law and approved by the Promoter.

9.11. The Promoter reserves the right to withhold payment until all verification requirements have been satisfied.

9.12. Winners are solely responsible for any taxes, duties, levies, reporting obligations or similar charges that may arise in connection with the receipt of a prize in their country of residence, unless otherwise required by applicable law.

9.13. The Participant hereby consents to supplying their personal information and contact details in accordance with the Protection of Personal Information Act 4 of 2013 to any third-party service provider to assist with the administration of the Competition as well as to contact the Participant should they be one of the winners of the competition.

9.14. The Participant hereby consents to the Promoter's use and processing any personal information in accordance with the Protection of Personal Information Act 4 of 2013 for processing of the Participant's entry as stated herein.

9.15. The winners may be requested to provide their names for advertising purposes. The name of the Winner(s) and their pictures may be re-posted on the promoter's various Social Media sites, including Facebook, Instagram and other Cashbuild social media platforms, once consent has been provided.

9.16. The Promoter reserves the right to amend, modify, cancel or withdraw any aspect of this Competition in its sole discretion at any time without prior notice or liability in the event there are any unforeseen circumstances or causes outside of the Promoters' reasonable control. The Promoter cannot guarantee the performance of any third party and shall not be liable for any act or default by a third party. Participants of this Competition agree that

the Promoter, subject to prevailing law, has no liability whatsoever for any injuries, losses, costs, damage or disappointment of any kind resulting in whole or in part, directly or indirectly from acceptance, misuse or use of the Prize, or from participation in this Competition.

9.17. The laws of the Republic of South Africa govern this Competition. If any provision or part of these Competition Rules is deemed void or otherwise unenforceable in law, then that provision or part shall be deemed excluded and the remainder of these Competition Rules shall remain in force. Any violation of these Competition Rules will result in the immediate disqualification of the transgressing Participant from the Competition.

9.18. The Promoter's decision is final, and no correspondence will be entered into.

9.19. The right of a Participant to any benefit or right conferred as a result of participating in the Competition will only be fully vested when the Winner has been duly contacted.

9.20. A copy of these Competition Rules is available at https://www.cashbuild.co.za/articles/terms-and-conditions.