



Build a better life



TRADING HOURS:

Monday to Friday: 07h00 - 18h00

Saturday: 07h00 - 16h00

Sunday: 08h00 - 14h00

Public Holidays: 08h00 - 15h00

VERY IMPORTANT CUSTOMER

A VIC is a
very important
customer to us

Sign up
NOW
and start
enjoying
your VIC
account
benefits!

Our VIC programme has been developed to:

- ☒ Provide exclusive benefits for big spending customers.
- ☒ Show appreciation by giving our VIC extraordinary service.
- ☒ Provide a way for VIC to talk directly to P&L Hardware's management.
- ☒ Reward customers for their loyalty.

I _____
(full name and surname),

ID number: _____

hereby declare that the following people / organisations as listed below have the right to trade on this account, this includes making payments, purchasing goods and returning goods on my behalf.

Name: _____

ID: _____

Name: _____

ID: _____

Name: _____

ID: _____

Please state your relationship with the person/organisation listed above.

Organisation / Company information:

Declaration:

I _____ hereby
declare that I have read the terms and conditions and acknowledge that all
information provided by me is true and accurate to the best of my knowledge.

Customer Signature: _____

Date: _____

Signature of P&L Hardware employee opening the account:

Date: _____

Signature of P&L Hardware Store Manager:

Date: _____

All **VIC** account transactions are subject to verification and authorisation based on the information supplied. P&L Hardware (Pty) Ltd reserves the right to delay any **VIC** transaction on a bulk account until such time as P&L Hardware (Pty) Ltd is satisfied that the person requesting the bulk information or transaction has been verified as having permission to transact on the **VIC** account. Should an account be inactive for a period of 3 months or more the account will be blocked and will require a period of 48 hours (excluding weekends and public holidays) to become active again. All documentation, verification and authorisation must be up to date in order for the account re-activated process to commence. Any refunds will be made directly into the **VIC** account holder's bank account and no cash refunds will be made. Refunds will be made within 72 hours (excluding weekends and public holidays) provided that all documentation, verification and authorisation is in order.



APPLICATION PROCESS

Complete the attached application form

1

By completing the application form and providing the required documentation we will be able to assess your application to become a P&L Hardware **VIC**.

Evaluate criteria and receive approval as VIC

2

To qualify as a P&L Hardware **VIC**, you need to spend a minimum of R60 000 over a six month cycle.

There are many benefits to being a VIC

3

- You will receive a discount on all purchases. (Discounts vary from product to product.)
- You will receive personalised **VIC** service in-store.
- You will receive rebates after every 6 months calculated on your spend from January to June and from July to December.
- You will be able to communicate with P&L Hardware Management.

Rebate and criteria

4

Purchases over 6 month period.

- From R60 000 to R119 999 – 1.5% rebate
- From R120 000 to R239 999 – 2.0% rebate
- From R240 000 to R419 999 – 2.5% rebate
- From R420 000 above - 3% rebate
- Although cement purchases will count towards the overall qualifying criteria, only a 0.5% rebate will apply to the actual value of the cement purchase.
- All other purchases will qualify for the relevant rebate value.

PLEASE NOTE: This section must be completed in full by every customer applying for a P&L Hardware **VIC** account. This application must be signed by the P&L Hardware employee responsible for processing the account application. Once all the required documentation has been received and verified, the store manager will also be required to sign the application.

Please complete the following:

Area: _____

Store: _____

Please tick the appropriate option:

I am applying as:

☐

An individual Sole Proprietorship

☐

A Partnership

☐

A Trust

☐

A Private Company (Pty) Ltd

☐

A Public Company Ltd

☐

A Close Corporation CC

If Other please specify: _____

Customer / Company name: _____

Customer System No: _____

Trading As (If applicable): _____

Customer ID: _____

VAT Number (If applicable): _____

Customer Telephone Number 1: _____

Customer Telephone Number 2: _____

Residential Address: _____

Trading Address: _____

Delivery Address: (if different to residential or trading address): _____

(Where authorisation is required by another party)

